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Attorney's Docket No.: 17542-003001

## THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Jason DeBettencourt et al.      Art Unit : 3621  
Serial No. : 10/648,982      Examiner : Unknown  
Filed : August 27, 2003  
Title : TECHNIQUES FOR USE WITH APPLICATION MONITORING TO OBTAIN  
TRANSACTION DATA

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

REVOCATION AND NEW POWER OF ATTORNEY

Under 37 CFR §3.73(b) SERVICE INTEGRITY, INC., a corporation, certifies that it is the assignee of 100% of the right, title and interest in the patent application identified above by virtue of an assignment from the inventors of the patent application identified above. The assignment was recorded in the Patent and Trademark Office at Reel 014441, Frame 0762 on August 27, 2003.

The undersigned has reviewed all the documents in the chain of title of the patent application identified above and, to the best of undersigned's knowledge and belief, title is in the assignee identified above.

The undersigned, whose title is supplied below, is empowered to act on behalf of the assignee, hereby revokes all powers of attorney previously granted in the application and appoints:

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## CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date of Deposit

Signature

June 8, 2004  
Maureen Christiano  
MAUREEN CHRISTIANO  
Typed or Printed Name of Person Signing Certificate

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with full power of substitution and revocation, to prosecute the application and to transact all business in the United States Patent and Trademark Office connected therewith.

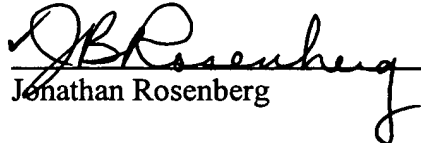
All correspondence regarding the application should be sent to:

**PTO Customer Number: 26161**

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patents issued thereon.

Respectfully submitted,

Date: ✓ 6-4-04

  
Jonathan Rosenberg

Title: Founder, Director, and CTO

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